

Certifying your organization and personnel creates value!

Getting certified as a company is a way to be recognized as a leader and possible market share increase and to internally streamline processes and procedures leading to more efficiency. Known certifications for organizations are ISO 9001. IT wise certification in ISO 31000 (risk management), ISO 27001 (information security) and ISO 22301 (business continuity) are gaining traction in Curaçao organizations. For the individual IT specialist being certified is a way to advance his or her career in the IT sector. One can validate by certifications one's skills and knowledge. The presentation will go into certification trajectories for organizations and individuals.



Jacques Heide

Jacques Heide (1959), a former techie grown into currently a trusted advisor of boards and government, holds M.Sc.'s Applied Physics and Computer Science. Jacques is an educator, management consultant, serial entrepreneur, non-executive board member, a trusted advisor to boards. He has more than 30 years' experience in these roles combined.

He has knowledge and experience in operating models, process optimization, organization structure design, change management, performance management (KPIs), shared services, technology strategy development and implementation, e.g. enterprise architecture, and ICT outsourcing. He is a renowned project manager holding various certifications in this field: MSP, Prince2, Agile and Scrum. He also certified in Togaf, Six Sigma, COBIT, Risk Management, Testing and stakeholder engagement.

Prior to his current position, Jacques served at companies such as KPN (Netherlands), Thales (Netherlands), various software houses in the Netherlands as software developer/programmer and C programming language teacher and in Curaçao at currently known ICTUAL (former Francler/SQL), currently known Grant Thornton (former PwC) and the currently known University of Curacao. He has for the last 20 years been an independent consultant at his boutique firm ICTAS and is currently treasurer of the Curacao Testing Qualifications Board. He also is the chairman of the non-executive board of Bonaire's telecommunications company Telbo. He advises banks, utilities, telco's, governments and consulting firms to develop, operationalize their organizations strategies and optimize their operations on their way to achieve excellence. In this role he works to facilitate transformations. He has a special interest in governance issues and challenges. Currently he is involved in guiding or implementing various ISO standards, information security frameworks, Prince2 and Agile project management and the ITSM and COBIT frameworks.

He is also a regular speaker and MC at IT and energy related events.